



UNITED STATES OFFICE OF PERSONNEL MANAGEMENT  
Washington, DC 20415

The Director

Friday, May 10, 2002

MSG 2002-036a

**MEMORANDUM FOR: Human Resources Directors**

FROM: Dan G. Blair, Deputy Director

Subject: Public Service Talking Points

Attached, for your information, you will find a memorandum from Kay Coles James, Director of the U.S. Office of Personnel Management. It was sent to Heads of Departments and Agencies to share **Talking Points Relating to Service in the U.S. Government** as they prepare for upcoming graduation commencement speeches and other public events.

Public events like these are unique opportunities to celebrate how Federal Government services improve life for all of us. We are sharing this information so that you too can use it as you prepare for your own activities.