



Office of the
Director

UNITED STATES OFFICE OF PERSONNEL MANAGEMENT
Washington, DC 20415

May 30, 2006

MEMORANDUM FOR CHIEF HUMAN CAPITAL OFFICERS

FROM: Linda M. Springer,
Director

SUBJECT: Chief Human Capital Officers Council's Management Satisfaction
Survey

This memorandum announces the release of the Management Satisfaction Survey based upon criteria developed by the Chief Human Capital Officers (CHCO) Council. This survey is part of the Governmentwide effort to improve the Federal hiring process. The CHCO Council discussed the implementation procedures and data collection and reporting goals of this survey at its March 14, 2006 meeting. Implementation procedures for this survey will be communicated directly to your agency's Human Resources Director by a separate memorandum.

The Management Satisfaction Survey targets satisfaction with the job announcement, resume contents, applicant quality and quantity, and hiring flexibilities available to obtain the candidate of choice. Your agency's hiring officials will be asked to complete this brief survey on line each time they complete action on a hiring certificate. OPM will then compile the survey data collected and prepare quarterly and annual individual agency and governmentwide reports. The survey data will be used to support key Proud To Be objectives for your agency's strategic human capital management.

Additionally, OPM will soon announce release of a survey for applicants of their satisfaction with the Federal hiring process. This survey will also be based on criteria developed by the CHCO Council.

If you have any questions about the Management Survey, please contact David Herman of my staff at (202) 606-3736 or David.Herman@opm.gov.