



UNITED STATES OFFICE OF PERSONNEL MANAGEMENT  
Washington, DC 20415

Employee Services

Friday, January 15, 2016

**MEMORANDUM FOR: HUMAN RESOURCES DIRECTORS**

**FROM:** MARK D. REINHOLD  
ASSOCIATE DIRECTOR, EMPLOYEE SERVICES

**Subject:** Issuance of OPM's Web-based Training Course, "Maximizing Employee Engagement" for SES CDP Programs and Continuing Executive Development.

Issuance of OPM's Web-based Training Course, "Maximizing Employee Engagement" for SES CDP Programs and Continuing Executive Development

I am pleased to announce the release of a newly-developed training course entitled, "*Maximizing Employee Engagement*." This web-based course is available for use by agency SES Candidate Development Program (SESCDP) coordinators, executive development program coordinators, and future and current executives. The course is designed to help educate and provide Federal leaders with knowledge and strategies to successfully support employee engagement – an objective consistently shown through workplace studies as a critical enabler of organizational success, financial performance, and positive human capital management outcomes in critical areas including recruitment and retention. The course is highly-interactive – integrating electronic job aids and activities to increase and enhance learning.

The U.S. Office of Personnel Management (OPM) developed this course for cross-Governmental use as part of OPM's strategic commitment to help agencies create inclusive work environments where the workforce is fully engaged, and in support of the President's Management Agenda "People and Culture" pillar. Agency SESC DP coordinators and executive development programs should become familiar with the course and incorporate it where appropriate. The web-based course is provided to agencies at no cost on HR University's Manager's Corner ([http://www.hru.gov/course\\_catalog.aspx?cid=185&mgr=true](http://www.hru.gov/course_catalog.aspx?cid=185&mgr=true)). Agencies may also request a CD to upload the web-based course to their learning management systems. OPM will share additional materials to assist agencies in their efforts to improve employee engagement.

If you have questions about the course, please contact Julie Brill ([Julie.Brill@opm.gov](mailto:Julie.Brill@opm.gov)) or Cheryl Abram ([Cheryl.Abram@opm.gov](mailto:Cheryl.Abram@opm.gov)).

cc: Chief Human Capital Officers, Chief Learning Officers, Offices of Diversity and Inclusion