Appendix A: Volunteerism Pledging Process

Beginning with the 2017 solicitation period, all Federal employees used one CFC Online Pledging System. The system identifies approved local, national and international charities which offer volunteer opportunities to donors. Donors who wish to pledge volunteer time can search the charities that offer volunteer opportunities and indicate the number of hours they would like to pledge to the charities of their choice. As has been the case throughout the CFC program’s history, donors may also continue to make monetary pledges to any approved CFC charity regardless of whether volunteer time is pledged to the organization. Donors are not able to pledge time via the CFC to charities that are not approved to participate in the campaign.

Coordination of specific volunteer opportunities and fulfillment of volunteer pledges will occur outside of the CFC Online Pledging System between the donor and the charities to which volunteer time is pledged. The CFC Online Pledging System highlights charities accepting volunteers with an icon of a helping hand. If an employee releases his or her name to a charity where they plan to volunteer, then the charity may contact the employee. If not, then the employee will have to take the initiative and contact the charity directly after the CFC pledge is made to follow up on their plan to assist.