



UNITED STATES OFFICE OF PERSONNEL MANAGEMENT  
Washington, DC 20415

The Director

March 29, 2022

**MEMORANDUM FOR: Heads Of Executive Departments And Agencies**

FROM: Kay Coles James  
Director

Subject: The 2003 President's Quality Award Winners

I am pleased to announce that the President has selected two agencies — the Environmental Protection Agency (EPA) and the National Science Foundation (NSF) — to receive the 2003 Presidential Award for Management Excellence. The EPA will be recognized for exemplary performance and results in the area of "Improved Financial Performance" and the NSF will be recognized for its exemplary performance and results in the area of "Expanded Electronic Government."

The Presidential Award for Management Excellence is the highest recognition given by the Federal Government to Federal agencies for management excellence. As the Director of the U.S. Office of Personnel Management, it is an honor and a privilege for me to manage this prestigious award program.

President George W. Bush's Management Agenda focuses on five management areas with the greatest potential for modernizing the government's work processes and workforce. These are Strategic Management of Human Capital, Competitive Sourcing, Improved Financial Performance, Expanded Electronic Government, and Budget and Performance Integration. We are all accountable for improving performance in these areas and this award recognizes agencies that have achieved outstanding results or made significant progress.

In addition, three agencies have achieved the level of honorable mention for the 2003 Presidential Award for Management Excellence. These are the Federal Deposit Insurance Corporation in the area of "Expanded Electronic Government," the National Aeronautics and Space Administration in the area of "Budget and Performance Integration," and the Social Security Administration in the areas of "Improved Financial Performance" and "Strategic Management of Human Capital."

I want to thank all of you who submitted nominations for this year's program and encourage your efforts to make the President's vision of citizen-centered, results-oriented, and market-based government a reality. The competition this year was very rigorous and I expect this trend to continue as all of us work hard to implement the President's Management Agenda.

I know that all of you join with me in congratulating the 2003 President's Quality Award Winners and Honorable Mentions.